

ADVISORY

Keeping your safety first, the vendor partner's staff will make the final decision on whether a person can go ahead with the experience. We request you to abide by the decision of the instructor to reject participants deemed unfit for the activity. Since the decision will be made by the expert for your safety, we appreciate your co-operation

- Experience is open to people aged 12+
- There is a weight limit of 35-130 kgs.
- Experience isn't available to participants in any of the following medical conditions/cases:
 - Heart Problems, High BP, Neurological Concerns, Spondylitis, Backache, Epilepsy, Recent Surgery / Fracture, Pregnancy, Osteoporosis.
- In case of any other medical concern such as asthma or vertigo, please consult your doctor at your discretion, before taking part in the experience
- It is necessary to plan the visit at least seven days in advance.
- There is no photography or videography allowed on the premises of the activity. Vendor partner will provide you with photographs and videos of your experience at additional cost.
- Please arrive at the venue at least 30 minutes before your time slot. The activity has strict time constraints, so timings must be strictly adhered to.
- If you refuse to go ahead with the experience or do not arrive by the scheduled time, there will be no refund.
- It is not recommended to consume heavy food or alcohol before or after the activity.
- Food and alcohol are not permitted on the premises.
- Please do not carry sharp objects, lighters, luggage bags, alcohol, knives, etc.
- Before and after the activity, participants must follow the instructor's guidelines.
- Please carry an identity card other than PAN card

PREP - WEAR, CARRY, FITNESS

Please do not carry sharp objects, lighters, luggage bags, alcohol, knives, etc.

- Hair bands to tie your long hair
- Wear comfortable clothing because the activity is carried out in the air
- Shoes In order to perform the activity and later for a hike back up, shoes must be worn.

CANCELLATION POLICY

- Full Refund- If cancelled before 72 hours.
- **No Refund** If cancelled by customer less than 72 hours.

 If participants are deemed unfit by instructor or refuse to go through with the experience at site, no refund will be applicable.

PAYMENT POLICY

100% at the time of booking

